



Richard Dilley Tax Center

Providing Access to Free Tax Preparation Assistance

Since 2005, Dane County UW Extension has been involved in the free tax preparation initiative known as the Richard Dilley Tax Center. This collaborative effort is possible through a partnership with many incredible volunteers, the UW Madison South Madison Partnership Office, and the Wisconsin Department of Revenue with funding support from the Internal Revenue Services. Each year, the Richard Dilley Tax Center provides FREE income tax preparation to thousands of low-income workers, seniors, and those with disabilities. This site is crucial for people who need their tax refunds to pay bills and meet current expenses. [Click here to learn more about the Richard Dilley Tax Center.](#)

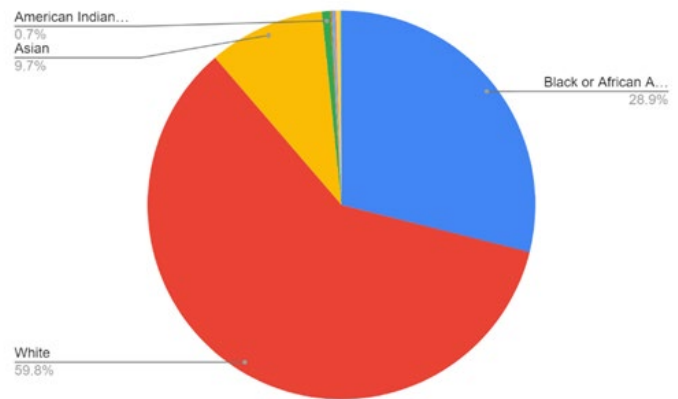
81 Volunteers	2,894 Returns filed	\$2.87 million in federal returns	\$1.44 million in state returns	93% Highly recommend the Site
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Extension’s Financial Education program helps families and individuals achieve financial well being – keeping pace with day-to-day expenses, reaching financial goals, planning for life’s unexpected events and securing their financial future.

2024 Taxpayer Demographics*

- 83% had earnings under \$63,398
- 44% were over the age of 60
- 24% identified as having a disability
- 7.2% identified as a veteran
- 19% identified as Latino or Hispanic
- 19% reported less than proficient speaking skills in English
- 19% reported less than proficient reading skills in English

*2660 taxpayers completed demographics survey.



Language Access Services and/or IRS forms were provided in Spanish, French, Swahili, Laotian, Hmong, Vietnamese, Russian, Mandarin, Arabic and American Sign Language.

Feedback from a few 2024 RDTC Site Users:

“The Richard Dilley Tax Center is an amazing place to go to get your taxes done. I am vision impaired so it’s technically impossible for me to fill out my own taxes and I’m so happy that they’re available to do this service for me. I really trust them, they never make mistakes.”

“I have been using this service for six years now and am most appreciative of the kind and caring professionalism. In addition, I have recommended this service to my co-workers who are not bilingual. The feedback I got from them has been AMAZING!!! Thank you so much for helping my Latino/a community. BRAVO!”

“Thank you for providing translation services. Volunteers were helpful and the process was quick.”

“I love going to the VITA site for tax help. Being older, and not up to date on tax changes, it is nice to have someone else help file the tax forms. Everyone is friendly and helpful.”



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